MAC Permissions for TeamViewer

Recent macOS versions require your permission for apps to provide remote control functionality (e.g. screen recording or mouse and keyboard control).

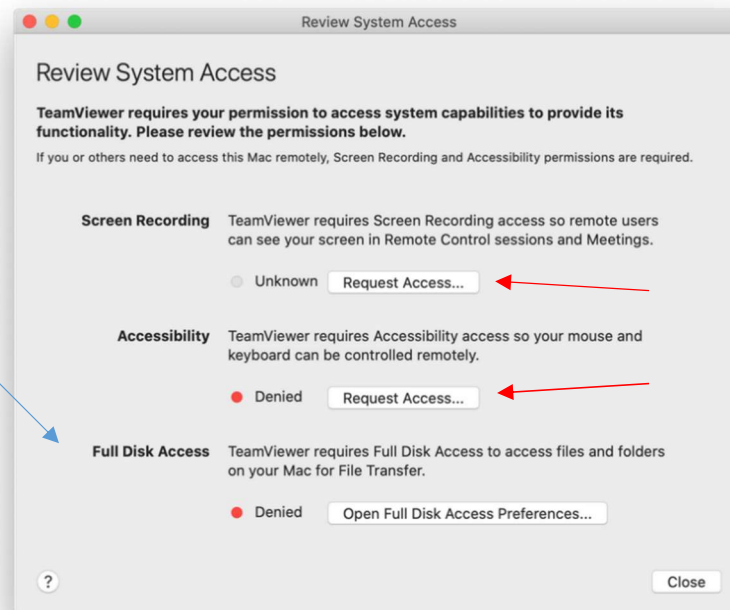Without this permission, TeamViewer functionality may be restricted:

- You may only see the TeamViewer app and the desktop background, but not other apps.
- You may not be able to control the mouse and keyboard remotely.
- You may not be able to use file transfer.

📌 **Note**: TeamViewer is not able to grant this access by itself, nor can the access be granted remotely through a TeamViewer connection from another computer.

How to grant access to TeamViewer on your Mac

When starting TeamViewer on your Mac running for the first time, you may see the following dialog:

Screen Recording	**Accessibility**	**Full Disk Access**
TeamViewer requires Screen Recording access so remote users can see your screen in Remote Control Sessions and Meetings	TeamViewer requires Accessibility access so your mouse and keyboard can be controlled remotely.	TeamViewer requires Full Disk Access to access files and folders on your Mac for File Transfer (sending and receiving files in general).

You can also open this dialog by clicking on: **Help --> Check system access**.

In order to remote control a Mac, you will need to give permission for:
- Screen Recording (1)
- Accessibility

In order to use file transfer, you will need to give permission for:
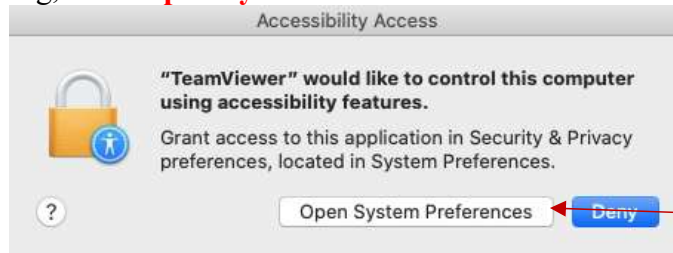- Full Disk Access

(1) Screen Recording permission is not needed on macOS 10.14 Mojave.
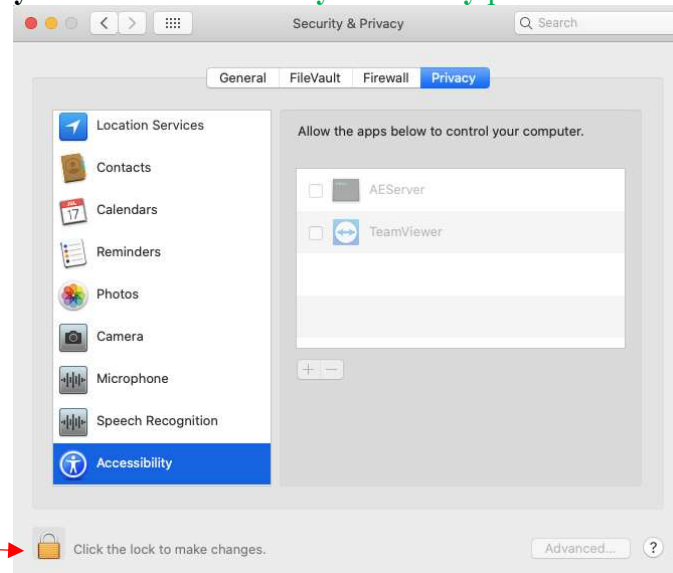
How to allow each access

1. To allow access, click the buttons in the dialog.

For example, to allow Accessibility, click the **Request Access…** button.
In the next dialog, click **Open System Preferences**.

This will take you to the **Accessibility** section of the **Security & Privacy** preferences:

You may need to click the **padlock** icon in the lower-left corner to make changes. You might be prompted to enter the credentials of an administrator account to continue. Check the box next to **TeamViewer** to grant access:
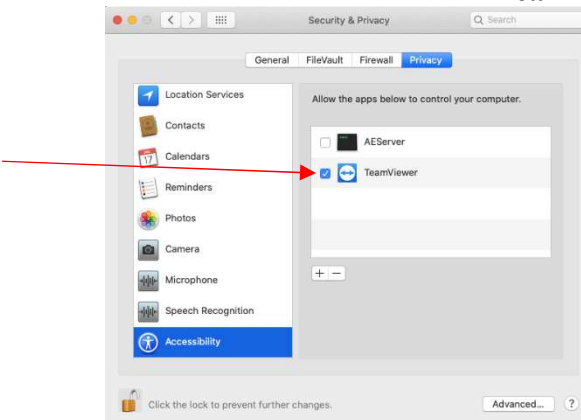
📌 **Note:** If you are seeing the entry **TeamViewer_Desktop** in your list, make sure to check this box as well.
Go back to **TeamViewer** and repeat the same process for the other permissions.
When you are done, you may click the **padlock** in the lower-left corner again to prevent further changes.
The next time you want to receive an incoming connection with TeamViewer, the person connecting to your Mac **will be ab**
to see and control your device.
The permission status can be reviewed under **Help** -> **Check system access** at any time.