

# Windows Remote Support Install Instructions



## Instructions

1. Click the blue and white windows icon to initiate the download.



2. Run the download when it completes.
3. When prompted to allow this program to make changes to your computer click Yes.



4. You will see a blue and white pop-up box with "Your ID" and a password.



5. Provide this to your tech so they may remotely connect.

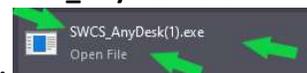


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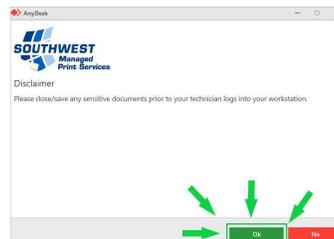
1. Click the black and white "Download AnyDesk" button.



2. Open the SWCS\_AnyDesk.exe download.



3. Close and save any sensitive documents/windows that are open.
4. Click Ok once that is done.



5. Provide your 9 digit AnyDesk number.



6. Click Accept.